OAKVIEW JUVENILE RESIDENTIAL CENTER	
POLICY AM-1A-IP-25	
TITLE: COMMUNITY ENGAGEMENT	
PURPOSE: To establish a set of guidelines regarding conflict of interest.	
ACA REFERENCE: N/A **PART ONE: N/A** **SECTION: N/A**	
BELMONT COUNTY REFERENCE: N/A	
C.C.F. REFERENCE: N/A	
O.D.J.F.S. REFERENCE: 5101:2-9-38(A)(B)(C)	
EFFECTIVE DATE: 07/31/15	
REVIEW DATE: 07/31/15, 5/5/25, 6/18/25, 9/22/26,	
DIRECTOR'S APPROVAL: **JOHN M. ROWAN**	**DATE:** 9/22/26
EXECUTIVE BOARD APPROVAL: **HONORABLE ALBERT E. DAVIES**	**DATE:** 9/23/26

1. POLICY: It is the policy of Oakview Juvenile Residential Center (Oakview) to maintain a plan for community members to communicate concerns or other pertinent information directly to the facility.

The Director is responsible for overseeing the community engagement plan.

2. PROCEDURE:

2.1. Oakview's webpage serves as a resource for community members to be informed regarding pertinent information directly related to the facility.

2.2. The website includes the following information:

2.2.a. Address: 67701 Oakview Road, St. Clairsville, Ohio 43950
2.2.b. Telephone number: 740-695-3500
2.2.c. Email address: jrowan@oakviewrc.org
2.2.d. Advisory Board Members names
2.2.e. Executive Board of Judges names
2.2.f. Facility description
2.2.g. Map and directions to the facility
2.2.h. Executive Board meeting notices

2.3. All community concerns or pertinent information shall be forwarded to the Director via telephone or email. The Director reserves the right to request that the concern be made in writing if made by telephone.

2.3.a. If a concerned community member contacts the facility after normal business hours, staff are to contact the Director and relay all concerns, including the community members' name and contact information.

2.4. The Director must respond to all communications within 24 hours of receipt.

2.5. If community members are not satisfied with the Director's response, they may contact Oakview and request to be placed on the agenda for the next scheduled Executive Board meeting. Meetings notices are listed on the Oakview website.

2.6. After attending an Executive Board meeting, the Executive Board members have 48 hours to respond to the community member.

2.7. You may also refer to the ODYC "It Takes A Village" flyer regarding concerns of suspected abuse or Oakview's failure to operate in the best interest of a child.

2.8. Staff shall be trained on the Community Engagement Plan and procedures for responding to incidents involving a youth at the facility and neighbors or police, during in-house orientation training.

2.9. Oakview shall provide a copy of the Community Engagement Plan upon request to any individual. The Community Engagement Plan will also be available online.

Ohio Department of Children & Youth

It Takes A VILLAGE

The Ohio Department of Children and Youth (DCY) is focused on the health and safety of all children and youth in Ohio. Sometimes, children and youth are safest when living and being cared for in a setting that is not their parents' home. These settings may be:

- Foster homes
- Group homes
- Residential facilities

These setting types are important parts of communities and support children and youth in learning and development, life skills development, and transitioning into adulthood. DCY certifies and monitors these setting types to ensure the health and safety of Ohio's children.



If you have concerns that a certified setting is not operating within its requirements or is not operating in the best interest of the children they care for, contact DCY at **(844) 234-KIDS** (844-234-5437).

If you suspect abuse or neglect of a child, contact your local children services agency or local law enforcement immediately. You may also report abuse or neglect by calling **(855) OH-CHILD** (855-642-4453).



Scan the QR code for additional online resources.